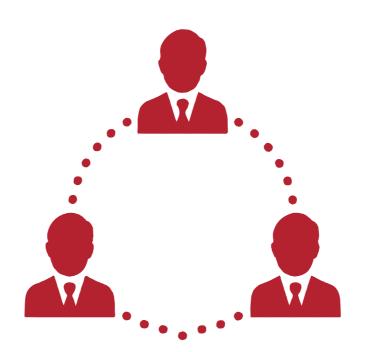


RESPONSE PLAN AGAINST EMERGENCY SITUATIONS



2022



RESPONSE PLAN AGAINST EMERGENCY SITUATIONS



NAME, CHARGE

- ARTURO VERGARA / IN CHARGE OF THE CENTER OF FLIGHT CENTER
- GUSTAVO ZITELLI / TOUR OPERATOR



ROLE IN THE EMERGENCY PROCEDURE

- A: DELIVERY OF FIRST AID EQUIPMENT
- A: COMMUNICATION WITH THE EMERGENCY TEAMS
- G: PARTICIPATION IN RESCUE AND COMMUNICATION WITH THE FLY CENTER



DOES IT HAVE A COMMUNICATION SYSTEM IN CASE OF EMERGENCY?

YES



SPECIFY COMMUNICATION SYSTEMS TO BE USED IN CASE OF EMERGENCY

- VHF RADIOS
- CELLULAR
- RADIOS DIRECT COMMUNICATION WITH EMERGENCY INSTITUTIONS



DETAIL FORM OR PROCEDURE TO PROVIDE FIRST AID

- IDENTIFY THE AREA AND ACCESS TO PEOPLE
- IDENTIFICATION AND SITUATION OF THE ACCIDENTS
- TRANSFER PROCEDURE, FIRST AID, AS APPROPRIATE

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EMERGENCY EVACUATION PROCEDURE

IN THE EVENT OF AN ACCIDENT OCCURING IN A PLACE OF DIFFICULT ACCESS, AND PEOPLE ARE NOT IN A CONDITION TO MOVE BY THEMSELVES, A COORDINATION IS ESTABLISHED BETWEEN THOSE IN CHARGE OF THE CENTER AND PILOTS FOR THE RESCUE ON A STRETCHER, ALSO PROVIDING SAFETY ELEMENTS FOR THOSE WHO PERFORM THE RESCUE. THE TRANSFER IS MADE BY SAPU OR, IN A PARTICULAR WAY (DEPENDING ON THE SERIOUSNESS OF THE ACCIDENT.



IDENTIFICATION AND LOCATION OF ORGANISMS AND PEOPLE TO CONTACT IN CASE OF EMERGENCIES

NAME INSTITUTION U ORGANISM

AMBULANCE (SAPU)
FIREMEN
POLICE

(32)2575000 (32)2791028

(32) 3132413



DETAIL THE PROCEDURES OF SEARCH AND RESCUE

ONCE THE REPORTER OF THE ACCIDENT IS ESTABLISHED, THE PEOPLE TO COMMUNICATION IS ESTABLISHED WITH KNOW THEIR CONDITION (PHYSICAL AND CONSCIOUS), THE DELIVERY OF FIRST AID EQUIPMENT IS COORDINATED WITH THE CENTER PERSONNEL BASED ON THE INFORMATION PROVIDED BY THE ACCIDENTS WHILE ANOTHER GROUP IS IN CHARGE OF THE RESCUE TEAMS IF NECESSARY. MANAGER OF THE FLIGHT CENTER IS THE ONE WHO TAKES FIRST COMMUNICATIONS WITH THE **EMERGENCY** ENTITIES, IN ADDITION, HE IS THE ONE WHO MUST INDICATE TO ALL THE PILOTS WHO ARE BOTH IN THE TAKE-OFF AREA AND IN THE FLIGHT AREA (IN THE AIR), THAT THEY MUST LAND OR REMAIN IN FLIGHT UNTIL THE SITUATION IS UNDER CONTROL.



DETAIL PROTOCOL TO FOLLOW IN THE MANAGEMENT AND BASIC CRISIS HANDLING

- ASSESS THE CONSCIOUS STATE OF THE PERSON
- COMMUNICATE THE SITUATION TO THE OPERATIONS CENTER ACT PROCEED WITH THE PROTOCOLS
- DEPENDING ON THE EMERGENCY



PROCEDURES IN CASE OF FIRE ACCORDING TO THE PLACE WHERE IT IS DEVELOPED DETAIL THE SAFETY MEASURES AND MANAGEMENT AND BASIC CRISIS HANDLING ACTIVITY

THE CENTER HAS 2 ESCAPE WAYS, IN CASE THERE IS A FIRE, THE CENTER IS IMMEDIATELY EVICTED, AND CUSTOMERS, RIDERS AND CENTER PERSONNEL ARE DRIVEN TO A SAFE AREA.



DETAIL THE SAFETY MEASURES AND PROCEDURES IN CASE OF CATASTROPHES NATURAL ACCORDING TO THE PLACE WHERE IT IS DEVELOP THE ACTIVITY

EARTHQUAKES AND LANDSLIDES: IN THE EVENT OF A MAJOR EARTHQUAKE, OR AN AVALANCHE, IN THE AREA, EACH INSTRUCTOR AND GUIDE IN THE PARK MUST INFORM THE OPERATIONS CENTER OF THEIR PARTICULAR SITUATION. IF THERE ARE INSTRUCTORS PERFORMING FLIGHTS, YOU MUST PROCEED IMMEDIATELY TO THE LANDING AREA.

EQUIPMENT REQUIREMENTS

DOES IT HAVE A DOCUMENTED PROCEDURE THAT COMPLIES WITH THE EQUIPMENT REQUIREMENTS DEMANDED BY DECREE NO. 19/2018, ARTICLE 34, NUMBER 3.1? (WILL BE REQUIRED IN THE FIELD INSPECTION PROCESS)

YES

¿DOES IT HAVE A DOCUMENTED EQUIPMENT MAINTENANCE PLAN AS REQUIRED BY DECREE NO. 19/2018, ARTICLE 34, NUMBER 3.2? (IT WILL BE REQUIRED IN THE FIELD INSPECTION PROCESS)

YES